The trusted leaders in EMS fleet management since 1998

StreetEagle software (from InSight Mobile Data) delivers EMS fleet management like no one else, and we add more and more EMS operations to our family every year. Why? Because for over two decades, we’ve been developing and perfecting a telematics and driver safety platform that meets EMS-specific challenges. Other fleets don’t have the same exacting time windows, reporting needs and safety requirements that EMS does, so we know your daily operations require a more focused approach.

Simply put, StreetEagle offers an all-in-one software platform with features specific to EMS operations that other providers don’t. The foundation level is real-time connectivity and mobile resource management, but InSight also provides a critical layer of driver safety performance monitoring, analytics and coaching to help organizations build a “safety-first” culture. From there, value-added services such as maintenance management, monitoring critical vehicle functions and integration can be added to provide 100% visibility into the safety and efficiencies of all activities in the field. And it’s all backed up by direct access to EMS fleet management specialists whose objective is to help your organization maximize performance and customer satisfaction.

Building a Solid Solution for EMS Fleet Management

- **Fleet Safety** – Monitoring and measuring safety performance through driver behavior analytics, “gamification” apps, in-vehicle audible alerts, optional on-board cameras and more
- **Mobile Resource Management** – Mission-critical connectivity with your crews in the field: real-time location, activity alerts, vehicle status and reporting
- **Value-Added Services** – StreetEagle can go further with integration (CAD, billing, HR), temperature monitoring for meds, vehicle function alerts and maintenance/fuel management
- **Peerless Support** – A dedicated EMS specialist, unlimited training and personalized customer care
Fleet Safety: Protecting Your Drivers, Patients and Reputation

Driver Behavior Monitoring
Since ambulances are 13 times more likely to get into accidents than other work vehicles, identifying and analyzing the way your crews drive becomes essential safety-conscious EMS fleet management. StreetEagle dives into driver behavior with more granularity than anyone, providing:

- Detailed analytics for ambulance speeding, hard cornering and braking
- In-cab buzzers (audible alerts) to let drivers know when they’re putting vehicles, crews and patients at risk
- Driver behavior reports, scorecards and dashboards help managers identify those who need additional coaching
- A unique Fleet Risk Report that uses data to predict which drivers have potential to get into accidents

LiveCam® In-Vehicle Camera Systems
StreetEagle LiveCam camera systems reinforce InSight’s commitment to help organizations build a culture of safety by providing drivers with tools that protect and empower them. We offer multiple camera options depending on your needs:

- Single- and dual-vision
- Dashboard mounted cameras
- Auxiliary cameras: side, interior and back door views

Supervisors can access a live feed or archived video (and optional audio) clips of any EMS crew in action – useful for driver coaching, insurance claims, legal disputes and more.

Video integrates seamlessly into the StreetEagle software – and is accessible from any vehicle history report, locations plotted on a map, or through a link in an email alerting you to an event. These multiple means of access make all the difference for a supervisor trying to gather accurate, real-time information about a specific incident or violation.

myScore® Driver Safety Tools
myScore is an unique, mobile-optimized tool set for drivers and managers to view driver scores across a variety of critical fleet safety categories, including acceleration, hard braking and cornering, speeding compared to posted speed, and engine idling.

Using myScore, you can:

- Assign drivers a score based on adherence to company standards
- Reveal trends in individual and team driving behaviors
- Rank team members against each other to foster healthy competition and encourage driver safety excellence
- Provide drivers with insight into their habits, and areas for potential improvement
- Reveal opportunities to coach “problem” drivers and recognize high achievers
Mission-Critical Telematics: Always Connected to Your Crews

Real-Time Tracking and Replay
For EMS fleet management, “always-on” connectivity is an absolute must, and StreetEagle delivers it with immediate vehicle location updates and historical route replay whenever you need it. The mapping interface allows you to find any ambulance at any time, and display weather and traffic layers as well, so dispatchers can easily find and choose the right crew when necessary. The History module displays any vehicle’s activity for any time frame, with detailed information about stop locations and durations and other important data points to help you analyze a particular crew’s performance.

Alerts
StreetEagle features a variety of Alerts with an EMS focus, and they’re always completely configurable to meet the specific needs of your operation and team. Some of the activities you can monitor and analyze are:

- Speeding vs. posted speed
- Harsh braking and cornering
- Excessive idling
- Unauthorized fuel purchases
- Geofence entry/exit

Reports
StreetEagle comes with the most extensive reporting engine available anywhere – over 100 reports to choose from, which means that any type of activity or data you’d like to analyze is easily accessible at any time, and from your mobile device too. Reports can be run on individual vehicles or the whole fleet, and can cover everything from driver behavior metrics (speeding, idling, risky driving) to fuel usage, maintenance records and events, location-based activity and more.

Monitor and Control Vehicle Functions
For EMS fleet management, another critical layer of visibility for managers and supervisors need is how their ambulances are being used. StreetEagle’s in-vehicle hardware devices are uniquely flexible, and can be configured to support Driver ID and vehicle remote control. The devices also include up to seven PTO inputs, so functions important to EMS can be closely monitored (and tied to locations), such as:

- Lights on/off
- Sirens on/off
- Back door lock/unlock
- Temperature (for medications)
- Back-up notification
Value-Added Services: How StreetEagle Delivers More

Integration with Other Critical Applications

Within StreetEagle, you can tie together: real-time location data, driver behavior data, fuel usage, maintenance monitoring, and even capture lights and sirens on/off and temperature readings (for medications). Imagine all of this data, accessible through one interface – able to be brought into CAD, billing and other important applications as needed. That is what StreetEagle does for your team, eliminating the time and effort that dispatchers and supervisors spend toggling through back and forth between applications. Integration is never an additional charge for StreetEagle users, and we partner with many of the most recognized software providers in the industry.

Peerless and Personalized Customer Care

For over two decades, InSight has provided unequaled customer care to users of the StreetEagle software platform. EMS customers can always expect:

- An EMS fleet management specialist assigned to your account
- Unlimited training for the life of your contract
- Personalized technical support
- Easy access to our Customer Care team

InSight Mobile Data develops innovative mobile resource management and fleet safety solutions that provide real-time visibility into the mobile work environment. Our fully configurable StreetEagle® software platform provides the ability to capture, analyze and integrate mission-critical data from ALL mobile assets - vehicles, equipment and workers - to improve operational efficiency and safety.